

Herts Valleys **Clinical Commissioning Group**

Hemel One

Boundary Way Hemel Hempstead HP2 7YU

www.hertsvalleysccg.nhs.net

22 March 2019

Dear Stakeholder

Hertfordshire and West Essex STP sign off of the Management of person who has fallen (for clinicians and non-clinicians) and implementation for the frail population.

Thank you for your organisation's contribution and review of the STP wide Management of person who has fallen under the STP frailty work stream. The pathways have been developed in partnership with STP stakeholders and provide a standardised process that will support more patients being managed safely and proactively after a fall; leading to less future falls and related injuries.

The STP frailty workstream has now refined the pathway based on the feedback from organisations across the STP. As the Senior Responsible Officer for the workstream I am writing to request confirmation, as before, that your organisation will:

- 1. Sign off the final falls pathway Management of person who has fallen Acute Falls pathway
- 2. Support and enable the move to implementation of the revised pathway as part of the STP frailty programme
- 3. Commit to the development of an integrated implementation plan as part of the mobilisation of all falls pathways.

The intention is that the placed-based care delivery infrastructure through the local delivery boards will mobilise the signed off pathways. This will involve an assessment of the timing of the preparedness for mobilisation and the resources available to implement, including determining the skill mix requirements. The resources for implementation will require local approval in each of the three STP footprint areas.

This final falls pathways like the identification and management falls pathways have been developed to reduce duplication, avoid gaps in care and ensure that the fallen person receives high quality, coordinated and seamless care, whichever part of the STP they live in. All of the falls pathways are outlined below, pathway1 and 2 were signed up to across the STP last year and the most recent pathways for people who have fallen in red requires your sign up.

- 1. Pathway 1 Falls risk identification pathway (for clinicians and also non-clinicians), and how the system uses defined tools to identify patients at risk of falling in the community.
- 2. Pathway 2 Management of patients at risk of falls (community pathway) the proactive management of patients at risk of falling according to the level of severity.



Chair: Nicolas Small Chief Executive Officer: Kathryn Magson 3. Pathway 3 - Management of person who has fallen - acute falls pathway (for clinicians and non-clinicians) - the proactive management of patients at who have fallen dependant on the circumstances and severity of the fall

Should you have any questions or would like to be involved in falls stakeholder group please email Marie Ahern on m.ahern@nhs.net, Penny Creswell on penelope.cresswell@nhs.net or Roshina Khan on moshina.khan1@nhs.net.

I would therefore ask for your formal response on behalf of your organisation confirming your continued support and commitment to the pathway design sign off and implementation-planning involvement of this final falls pathways by 22 April to Melissa Robertson on melissa.robertson5@nhs.net.

Yours sincerely

Kathryn Magson

SRO STP frailty workstream